



ThinkShield Ltd Privacy Policy

This privacy policy explains how ThinkShield Ltd uses the personal data we collect from individuals who visit and use our website.

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What data do we collect?

Should you wish to share information with ThinkShield we collect the following data:

- Personal identification information (Name, email address, phone number, etc.)

How do we collect your data?

You directly provide Our Company with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies

How will we use your data?

Our Company collects your data so that we can:

- Manage your account.
- Email you regarding our products and services we think may be of benefit to you or that you might like.

Unless you tell us otherwise, we will not share your data with any other company



How do we store your data?

ThinkShield securely stores your data in a secure online data storage facility, accessible only by company authorised personnel.

ThinkShield will keep your Personal Identification Information for 12 months. Once this time period has expired, your data will be permanently deleted, and no further record retained.

Marketing

ThinkShield would like to send you information about our products and services that we think you might like

If you have agreed to receive marketing, you may always opt out later.

You have the right at any time to stop ThinkShield from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please advise us and tick the appropriate box on the website.

What is your data protection rights?

ThinkShield would like to make sure you are fully aware of your data protection rights. Every user is entitled to the following:

The right to access - You have the right to request ThinkShield for copies of your personal data. We may charge you a small fee for this service.

The right to rectification - You have the right to request that ThinkShield correct any information you believe is inaccurate. You also have the right to request ThinkShield to complete information you believe is incomplete.

The right to erasure - You have the right to request that Our Company erase your personal data, under certain conditions.

The right to restrict processing - You have the right to request that ThinkShield restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to ThinkShield's processing of your personal data, under certain conditions.

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The right to data portability - You have the right to request that ThinkShield transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at:

email: accounts@thinkshield.com

Or write to us: 4 The Arches, Furmston Court, Icknield Way, Letchworth Garden City, SG6 1UJ

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our website, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.

How do we use cookies?

ThinkShield uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are several different types of cookies, however, our website uses:

- **Functionality** - Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.



How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The ThinkShield website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

ThinkShield keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 6th January 2023

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

email: accounts@thinkshield.com

Or write to us: 4 The Arches, Furmston Court, Icknield Way, Letchworth Garden City, SG6 1UJ

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Our Company has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office by following this link:

<https://ico.org.uk/for-the-public/how-to-make-a-data-protection-complaint/>

Complete advice and instructions are provided on how to address a complaint and how to follow up with the ICO if you are dissatisfied with our response.